# How do I reach DPW after hours?

If you have an emergency after hours, please call the non-emergency Police Department at 262-375-6444. Dispatch is in contact with the Department of Public Works and can direct the response as required.

# I think my mailbox may have been damaged by City plows. What is the City policy on repair of my mailbox?

The City of Cedarburg shall not be liable for damage to mailboxes and support structures as a result of objects, snow, sleet, ice, water, or other precipitation thrown by City plow. If mailbox and/or support structures are physically struck by City owned and operated plow, the City of Cedarburg may at its option replace the damaged mailbox and/or support with a standard USPS approved steel mailbox and/or 4"x4" wood post and support. [See USPS Mailbox Guidelines.](file:///P:\Mailbox%20Guidlines.pdf)

The maximum amount of compensation in lieu of replacement is $100.00.

Call the City Clerk’s Office (262) 375-7600.  Please leave us your name, address, telephone number, and a brief description of the damage.

# Will the City pick up my Christmas tree/Wreaths/Garland after the holiday?

The City actively picks up Christmas trees in the month of January.

The City will **not** pick up wreaths, garland, or any decorations with wires in them. Regular garbage companies should be able to pick those up. Any questions please verify with them if they do.

# I noticed a streetlight was burned out.  Who do I call?

Cedarburg Light & Water owns and maintains streetlights and can be reached at (262) 375-7650.

# There is a dead animal on our street.  Will the City pick it up?

In most cases, the City can pick up dead animals. However, this only is done during regular business hours.

Some State and County roads, which the City does not own, have their own policies on picking up dead animals. We will report the locations to them.

Call the Highway Division to report the location - (262) 236-2913.

# Does the City pick up brush and tree limbs from my home?

Yes, brush is picked up the first Monday of each month April through October.

Small quantities of twigs and branches, weighing less than 50 pounds, may be placed in OPEN containers, and placed in the parkway by 7:00 AM for pickup.

There is **NO** pickup of grass clippings or yard waste in the curb. Curbside leaf pickup will occur only in the fall (October-December 1st).

# Can I dispose of my own brush/tree limbs?

Yes, the City of Cedarburg Yard Waste Facility is located at W59N306 Johnson Avenue.

1. The yard waste drop-off site at the Public Works facility is an automated self-serve site for City of Cedarburg residents only. To gain entrance to the site, residents must first obtain an access card from City Hall.
2. A $30.00 one-time fee will be charged for each card.

Cards can be obtained in-person or by mail. Proof of City residency is required. There is a $30.00 replacement fee for lost cards.

1. The site will acceptyard waste, grass clippings, brush, clean dry cardboard, waste oil, anti-freeze, and lead acid batteries. We also accept **bagged**garlic mustard, teasel, purple loosestrife, wild parsnip, and other invasive vegetation, which must be kept separate from regular yard waste.
2. Free wood chips are available on a first come first serve basis.
3. The site will be open year-round six days a week from 7:00 a.m. to 7:00 p.m. It will be closed on Tuesdays for weekly cleanup and waste removal. Winter access may be limited by snow events.
4. One-way traffic only through the site: Enter at the north gate and exit at the south gate.
5. The site is continuously monitored by security cameras and violations of site rules may result in access card revocation.

# Does the City have a hazardous waste program?

From the  [Ozaukee County website.](http://www.co.ozaukee.wi.us/faq.aspx?qid=100" \t "_blank)

Veolia ES Technical Solutions provides Wisconsin residents with a Household Hazardous Waste (HHW) drop off point in Port Washington

**\*\*\*\* OPEN TO THE PUBLIC ONLY on Mondays between 8am-5pm.**  
Please see the attached [Veolia document and flyer.](https://www.ci.mequon.wi.us/publicworks/page/household-hazardous-waste-drop-center)

# I have some old tires to dispose of. Where and how?

Your licensed garbage/recycling hauler will pick up for an additional fee.

# I have a used appliance to dispose of.  Where and how?

Contact the Public Works Department at 262.375.7610 or go to City Hall for special pick up on Mondays only.

# Where can I dispose of used motor oil?

The Yard Waste Facility located at W59N306 Johnson Avenue.